

Additional Referral Information for Medical Professionals

Organ Donation

When to call:

Use of the triggers below will help you comply with the Center for Medicaid and Medicare Services (CMS) regulations, and are the recommended standards of The Joint Commission.

Contact The New York Organ Donor Network's Donor Center at **1-800-GIFT4-NY** (1-800-443-8469):

For potential organ donors:

To consult on all patients requiring mechanical ventilation, call the New York Organ Donor Network within one hour of meeting the following criteria:

- Patients where brain death testing is being discussed.
- Patients with the absence of one or more cranial nerve reflexes (pupils fixed and dilated, no blink, no cough or gag) or Glasgow Coma Scale of four or less.
- Patients where a discussion for withdrawal of life-sustaining interventions is being planned.

Maintain the patient's hemodynamic stability to evaluate for brain death.
Allow only trained requestors to approach families for consent.

For potential tissue and eye donors only:

To consult on patients, call us within one hour of meeting the following criteria:

- ALL cardiac deaths regardless of age or diagnosis. These patients may be suitable to donate eyes and tissue including bone and skin. Federal and local regulations mandate every death and every imminent death be reported to the local organ procurement organization (in this case, the New York Organ Donor Network). As the consultant in potential organ and/or eye and issue donation cases, the Donor Network determines the suitability of each patient.

When you call, please have available:

- The nursing unit and phone number
- Patient's name, age/date of birth, sex
- Time of death (if appropriate)
- Presence of HIV, hepatitis, cancer
- Labs (WBCs, blood cultures)
- Temperatures
- Chest X-ray
- Coroner's/Medical Examiner's case

- Time the donor's body went to the morgue (for potential tissue donors only)
- Next-of-kin's name and phone number

Who can call:

Any member of the patient care team (physicians, nurses, medical students etc.) can notify the New York Organ Donor Network. It is important to make the call as soon as possible.