



New Leader at NYP

Steven J. Corwin, M.D.
*Chief Executive Officer
NewYork-Presbyterian Hospital*

A Message from Dr. Steven J. Corwin

It is an honor and a privilege to be writing to you as NewYork-Presbyterian Hospital's new Chief Executive Officer. I take on this role with much pride and excitement. Under Dr. Herbert Pardes' extraordinary leadership, we have created a patient-centered culture and achieved a level of excellence in patient care that has become the absolute bedrock of NYP. Our Hospital has established itself as a national leader and a beacon in the multiple communities we serve. Thank you to every member of the NYP team for contributing to this achievement and for the great work you do every day.

NewYork-Presbyterian enjoys a special and powerful partnership with Columbia University's College of Physicians and Surgeons and Weill Cornell Medical College, and I am committed to further strengthening these collaborations. We are an institution dedicated to comprehensiveness — to treating any medical problem or disease across every age of the human life span. We have the unique opportunity to continue recruiting the finest physicians, nurses and staff. Add to that our strong culture of compassion and empathy, and we have the ingredients to aspire to become the pre-eminent health care institution in the country.

No journey is without its challenges. Economic pressures and health care reform will require that we remove costs from our delivery system. I am confident that our new President, Dr. Robert Kelly, and his operating leaders have the ability to tackle this challenge without losing focus on **We Put Patients First**, our core mission.

To deliver the best for our patients and their families, it will be essential to improve every aspect of what we do across all our campuses. I am eager to launch the next phase of our long-term plan to modernize and rejuvenate many of our buildings and facilities. Also critical will be further integration of information systems across our care continuum. As a recognized leader in health care information technology, NYP is now on the cusp of providing our physicians access to real-time clinical information. This capability will not only transform our patients' experience but will be significant in helping us meet our quality and patient safety goals, and efficiency and cost reduction targets.

NewYork-Presbyterian has a powerful vision — to be THE pre-eminent institution in delivering patient care. Building on our solid foundation, we have what it takes to make this vision a reality — the people, the passion and the will. Beginning the next chapter of our history is a great milestone — for me personally, and for the entire NYP team. I couldn't be happier or more proud to be leading the way. ■

Steven J. Corwin, M.D.

Chief Executive Officer

NewYork-Presbyterian Hospital



Dr. Robert E. Kelly Assumes New Role as President



Robert E. Kelly, M.D.
President, NewYork-Presbyterian

Dr. Robert E. Kelly, who has been at NewYork-Presbyterian Hospital since 1982, has been appointed President. In his new role, he will be responsible for ultimate oversight of the Hospital's day-to-day operations and advancing its Strategic Initiatives. "I am delighted to assume this new position," says Dr. Kelly, an anesthesiologist, who has been Group Senior Vice President, Chief Operating Officer and Chief Medical Officer at NYP/Columbia since 2007.

"This is a time of great achievement for our Hospital, but it is also a time when medicine, and the entire health care industry, are facing challenges that must be addressed head-on." The most significant hurdle is health care reform. "Although NYP is financially sound today, we have estimated that close to \$1 billion

would have to come out of NYP's budget over the next decade, resulting from the government's reductions in Medicare, Medicaid and graduate medical education funding." The debt ceiling resolution that was recently passed might add further to these cuts. "Health reform represents a major challenge to all academic medical centers, and especially NYP, given our high percentage of government-insured patients," says Dr. Kelly. "We will always be committed to providing the best possible experience for our patients, and delivering the safest and highest-quality care. Going forward though, we will need to do so more efficiently, so there is much work to be done to identify cost savings."

NYP has taken a proactive approach to the challenge of health care reform by rolling out an Institution-wide, cost-saving initiative known as HERCULES.

Implemented earlier this year, HERCULES is already reaping results — about \$60 million is expected to be pulled from the Hospital's cost structure this year. A major goal of HERCULES is to eliminate, as much as possible, variation in how care is delivered. "Standardizing care improves quality," Dr. Kelly says. "If you remove the variation in how things get done and you practice evidence-based medicine, quality will go up. When quality goes up, costs usually come down because there are fewer complications and the resources you need to take care of patients become more predictable. People often think that higher quality means higher costs; in fact, higher quality often translates to lower costs.

"HERCULES is a transformational approach that is vital to our future,"
(Continued on page 3)



A Mighty Response to Health Reform

Designed to meet the challenges of health care reform by finding opportunities to reduce costs, while maintaining our commitment to *We Put Patients First*.

HERCULES is a key Hospital-wide initiative that is helping us find opportunities to become more efficient and enhance our revenue, in order to meet the challenges of health care reform while continuing to provide the highest-quality, most compassionate care and service to our patients. ■

(Continued from page 2)

says Dr. Kelly. "I want everyone on the NYP team — physicians, nurses, managers and staff — to feel a part of it. Everyone has a contribution to make no matter what area of the Hospital he or she is from. I also want to hear employees' ideas for how we can work as a team to lower costs and provide care more efficiently, while continuing to put patients first."

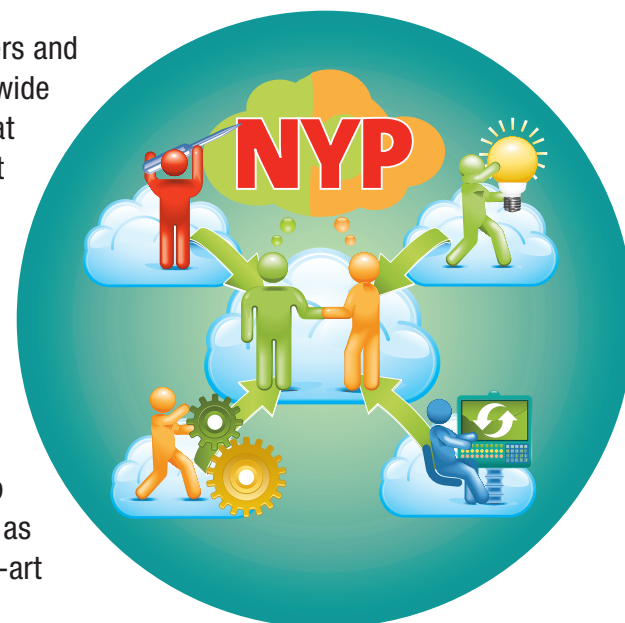
Dr. Kelly keeps a close watch on the Hospital's quality and safety performance, as well as our monthly patient satisfaction scores. He's pleased to see favorable trends across the board, and many areas of the Hospital have achieved patient satisfaction scores in the 90th percentile. "Dr. Pardes focused all of us not only on delivering the best medical care but on making sure patients have an amazing experience," Dr. Kelly says. "We have come a long way in improving quality, safety and the patient experience, and I look forward to working with this terrific team. Given all that we have accomplished and our strong commitment to do the best for our patients and their families, I am confident that NewYork-Presbyterian will continue to get even better."

Dr. Kelly makes a point of speaking to new employees during their orientation sessions, to make them feel, right from the start, a sense of their importance to achieving the Hospital's goals. "I give employees my phone number and e-mail address, and I ask that they call me with complaints, concerns or compliments. The bottom line is that if someone thinks it's important for me to know something, then he or she should feel free to let me know. We are all in this together." ■

HERCULES Project Highlights

Optimizing the Operation and Maintenance of Our Buildings While Ensuring a Sustainable Future

NewYork-Presbyterian is working with engineers and members of our Facilities team on a Hospital-wide "retro-commissioning project." This means that over the next three years, the team will look at all existing buildings, systems and equipment, including the plumbing system, electric conduits, HVAC (heating, ventilation and air conditioning), and others. They will be looking to find relatively low-cost ways to optimize how our systems and equipment function together and improve their operation and ongoing maintenance. These changes will help to reduce energy use and utility costs, as well as maintain environmentally friendly, state-of-the-art facilities for our patients, families and staff.



Choosing the Right Medications for Our Patients

The NYP Pharmacy team dispenses more than 26 million doses of medication to patients each year. Prices of medications can vary greatly: some can cost just pennies per dose, others can cost tens of thousands of dollars per dose. A carefully selected formulary guides how our clinicians make decisions on therapeutic agents but does not indicate the cost of these medications. Often, there are clinically equivalent drugs that have a much lower price tag when compared with other similar medications. To encourage selection of less-expensive alternatives, our clinical information system will highlight certain drug costs to provide ordering physicians with the option of choosing the most cost-effective drugs when the efficacy is the same and the price is less. The first phase of this project will focus on 12 medications for which lower-cost alternatives will be provided.



Look for other examples of **HERCULES** cost-saving initiatives in upcoming issues of *NYP*Press.

We need everyone's help, so please share your project ideas with your manager or e-mail them to hercules@nyp.org.



Josef Lehmkuhler, NYP/MSCHONY

Getting to Know You



Q: What is your name, and what is your job here at NewYork-Presbyterian?

A: My name is Josef Lehmkuhler. I am the Inventory Coordinator for the Morgan Stanley Children's Hospital Emergency Department.

Q: How long have you been at NYP?

A: I've been employed with NYP for a little over seven years.

Q: What is the best part of your job?

A: The relationships I have developed over the years. Being the go-to guy in the Peds E.D. has given me many opportunities to meet people from other areas. I enjoy the interaction and cherish the friendships that have come out of this.

Q: What path did you take to get to your current job?

A: I started with NYP as a housekeeper,

anticipating that this facility would be a great steppingstone. Since then I have advanced and find my current role to be educational, rewarding and supportive of my future. I'm a self-motivated person, always willing to get the job done. My experience here has always been that these actions are recognized.

Q: What's your favorite type of music?

A: I like all music except country.

Q: What kinds of vacations do you enjoy?

A: Adventurous. Recently I went to Costa Rica and did ziplining, water tubing and ATV excursions through the jungle.

Q: What's on your personal to-do list?

A: I'm looking forward to getting my motorcycle license in August, and if everything goes well, I should be doing my first skydiving jump soon. I'm extremely fearful of heights, so I think it's going to be interesting.

A Shout-Out for Nursing Support Staff

Keeping patients at the center of everything we do is a priority for all NYP employees. Nursing support staff plays a crucial role in helping us achieve this goal.

LPNs, techs, unit assistants, unit clerks, departmental transporters, patient financial advisers, mental health workers, nursing attendants and aides, and certified alcohol substance abuse counselors — they are, as Director of Nursing Special Programs Rosemary Sullivan, R.N., puts it, “the eyes and ears of the nurses. And they work tirelessly.”

At recent recognition events, Nursing leaders stressed to support staff members how much they value their contributions. ■



NYP/Westchester



NYP/Weill Cornell



NYP/MSCHONY



NYP/Allen



NYP/Columbia

Supermarket Exec Demonstrates Healthy Eating

Stew Leonard Jr., President and CEO of Stew Leonard's, donated time and products from his farm-fresh food stores to NYP/Westchester's inpatient eating disorders unit, The Outlook, to promote healthy eating habits through an interactive meal prep demonstration. On July 21, staff and patients at The Outlook learned useful tips on how to prepare nutritious, delicious and simple recipes they can incorporate into their daily lives that will stimulate energy and enhance overall health and wellness.



(From left) Diahann Smith-Roberts, R.N., Patient Care Director, The Outlook at Westchester; Evelyn Attia, M.D., Director of the Center for Eating Disorders at NYP; Stew Leonard Jr., President and CEO of Stew Leonard's; Chase Leonard, Mr. Leonard's daughter, a summer volunteer at The Outlook; Stephanie Lechich, summer volunteer at The Outlook.

Soccer Star Wows Children During MSCHONY Visit

David Beckham recently visited with patients at Morgan Stanley Children's Hospital on behalf of the Major League Soccer (MLS) community outreach initiative, MLS W.O.R.K.S. During the visit, MLS W.O.R.K.S. donated \$25,000 to the Hope & Heroes Children's Cancer Fund, an organization that supports the medical treatment of children who have cancer and their families at the Herbert Irving Child & Adolescent Oncology Center at MSCHONY.



Patient John Rochford enjoys a visit with soccer star David Beckham.

NYP Fair Offers Safety Tips for Beauty Salon Workers and Barbers

NewYork-Presbyterian's Ambulatory Care Network presented a free health fair for beauty salon workers and barbers from Washington Heights, Inwood, Harlem and the Bronx on July 18 at NewYork-Presbyterian/Morgan Stanley Children's Hospital. Attendees learned about health issues, including exposure to chemical products used

for hair and skin, injury from repetitive movements and continuous standing, and the importance of sterilization and disinfection of instruments. The health fair also offered free blood pressure, cholesterol, glucose and BMI screenings.



Evelyn Montañez, Ph.D. (center, facing group), Program Manager of the Turn 2 Us program administered by the NYP Ambulatory Care Network, discussed health issues relevant to the local beauty salon workers who attended the fair.



Industrial Hygienists Joel Thein (left) and Rey Cross of the U.S. Department of Labor's Occupational Safety and Health Administration distributed information about workers' health rights and safe and healthful working conditions.



Making It Better at NYP

Sharing Ideas and Making A Difference

At NYP, some of the best ideas for improving the patient experience and the workplace come from our employees. There are many ways staff members share their ideas with the management team. These include participating in the annual employee survey and sending ideas to makingitbetter@nyp.org, which are then reviewed by key leaders at the Hospital. So far this year, more than 150 ideas for improvement have been submitted to makingitbetter@nyp.org, and many are being implemented. Some issues identified by staff are simple to fix, while others require change from many staff across an entire department. We wanted to share a few of these ideas with you and recognize the employees who suggested them for their commitment to “We Put Patients First.” ■



Josephine Vesey-Giannone, Business Assistant, Perioperative Services

Josephine Vesey-Giannone, Business Assistant, Perioperative Services, suggested adding signage to a door that lacked a number in order to help patients find their way. “Patients were exiting the elevators and looking for the registration area, but there was no number on our door,” says Ms. Vesey-Giannone. “Hospitals can be confusing for patients to navigate. I am glad we now have proper signage. I think this helps to minimize the anxiety patients may feel when seeking care.”



Denise Loye, Staff Nurse, Ambulatory Care

Denise Loye, Staff Nurse, Ambulatory Care, K-02 lab, NYP/Weill Cornell, noticed that patients lined up each morning waiting for the lab to open with no place to sit. The lab staff solved the problem by opening the waiting room 30 minutes early so patients could wait comfortably for their appointments. “Denise brought the problem to our attention and the lab staff made a solution work,” says Marc Greenbaum, Manager of Outreach Services for the Lab. “The patient is at the center of everything we do. If a change to our work schedule benefits our patients, then we are fully committed to making it happen.”

Maria Perez, Clinical Nurse, Radiation



“New patients should have robes as well as gowns to keep them warm during radiation treatment,” wrote Ms. Perez. “Starting treatment is a difficult time, emotionally, for our patients. I think it is important to show patients that we appreciate them choosing our Hospital for their care and reassure them that they are in good hands.” A pilot project is now under way at this site that offers patients the option of wearing robes as well as gowns.



Do you have an idea for how to make NYP better for patients or employees? E-mail your suggestion to makingitbetter@nyp.org.

Employee Survey September 12 – October 7

This year’s employee survey can be completed by phone or online from September 12 to October 7. The survey provides valuable data that managers and staff use to create Making It Better plans to improve employee satisfaction in their areas and, in areas that serve our patients, patient satisfaction as well.

To ensure confidentiality, these will once again be conducted by an external vendor, HR Solutions. No one at NYP will see individual responses. The

Hospital will receive a summary of the results, and data will be reported only for individual departments with at least five employees who take the Survey. Again this year, raffle prizes will be offered to survey participants.

All employees will be receiving information in the mail about how to participate in the survey before September 12. For questions, call HR Solutions at (800) 871-3988, between 8 a.m. and 5 p.m.





Benefits Corner



BENEFIT REMINDERS – ADDRESS VERIFICATION

Please be sure to look at your paycheck to see if your home address is correct. If not, you can update your home address through Employee Self Service. On the NYP Infonet click on *Employees* and, under *Quick Links*, select *Your Human Resources Site*. Under *HR Support Services*, click *HRIS*. You will find the easy-to-follow instructions for *How to Change Your Address* in the *Employee Self Service* section.



BENEFITS DEDUCTIONS IN PAYCHECKS

The cost of benefits contributions such as medical, dental, life insurance, TRIP and spending accounts are not deducted from every paycheck you receive.

If you are paid every two weeks, your benefits contributions are deducted from 24 of the 26 paychecks you receive annually. If you are paid every week, your benefits contributions are deducted from 48 of the 52 paychecks you receive annually.

This does not include paycheck deductions for tax-sheltered annuities (TSA) TIAA-CREF, Fidelity and Diversified, which are deducted from every paycheck you receive annually.

The following are the paychecks in September that will have \$0 benefits contributions (except TSA) deducted:

NewYork-Presbyterian/Columbia
Morgan Stanley Children's Hospital
NewYork-Presbyterian/Allen

Weekly paycheck distributed Thursday, September 29.

NewYork-Presbyterian/Weill Cornell
NewYork-Presbyterian/Westchester

Biweekly paychecks distributed on Thursday, September 29.



NYP CASH BALANCE PLAN

The Cash Balance Plan is a retirement plan that NYP provides for employees to help contribute to their retirement financial security. The Hospital pays 100 percent of the Cash Balance Plan. The amount of this benefit, contributed by NYP, increases throughout the time you are employed by the Hospital.

In addition to the Cash Balance Plan, you have the option to contribute pretax money to your TSA 403(b) Plan administered by Diversified.

Information about the NYP Cash Balance Plan and TSA 403(b) Plan is available on the Infonet. For details about the Cash Balance Plan, click on *Employees* and, under *Quick Links*, select *Your Human Resources Site*. Under *HR Support Services*, click *Retirement Services* and look under *Quick Links*. For details about the TSA 403(b) Diversified Plan, under *HR Support Services*, click on *Employee Benefits* and look under *Benefit Plans*. You can also contact the *Benefits Service Center* at (212) 297-5771.



CONSOLIDATING YOUR TAX-SHELTERED ANNUITY 403(B) PLANS

Diversified Investment Advisers, together with the Benefits Department, want to help make it easier for you to have a comprehensive view of your retirement savings in your NYP TSA 403(b) Plan.

If you have retirement plan assets from outside accounts, such as Fidelity or TIAA-CREF, or from former employers, you can consolidate all of your retirement plan assets into one Diversified account. Some advantages are:

- Save time: Combining all your assets into a single retirement account can substantially reduce paperwork. It can also save you time since you don't have to track multiple accounts and statements.
- More control for you: One account will give you a clearer picture of your total retirement portfolio. This makes it easier to create an investment strategy and monitor your progress to help you stay on track for achieving your retirement goals.
- Easier account management: Investment changes can be made through one website or phone number. Also, when the time comes, arranging for retirement income from one account — rather than several — will be easier and more convenient.

Transferring your accounts is easy. To learn more, or to start the process of consolidating your accounts, contact a Transfer/Rollover Specialist at (800) 275-8714, Monday through Friday, 9 a.m. to 7 p.m., or meet with your on-site Diversified representative.

GREEN PAGES CONTACT INFORMATION



Benefits Corner
(212) 297-5771
BenefitsBridge@nyp.org



Employee Activities
(212) 746-5615
activities@nyp.org
Other Green Pages News
hrweb@nyp.org

Employee Activities



TICKETS, GIFT CARDS AND POSTAGE STAMPS NOW AVAILABLE AT NYP GIFT SHOPS

Since the closure of Errand Solutions on September 1, some of the most frequently used services are being offered through the NYP gift shops at each site. Hospital gift shops now sell movie tickets, gift cards and postage stamps and, on most campuses, they are open through the evening, seven days a week. Tickets for theater and sporting events are still accessible on the sites listed below and on the *Employees* page of the Infonet by clicking on *Discounts & Perks* under *Quick Links*.



ACCESSING DISCOUNT TICKETS

MOVIE TICKETS

As mentioned above, discounted AMC movie tickets can be purchased at your site's gift shop.

SPORTS AND FAMILY ENTERTAINMENT TICKETS

Discounted sports and family entertainment tickets are available online from the following:

► Plum Benefits

Log on to www.plumbenefits.com or call (212) 660-1888, Monday through Friday, from 9 a.m. to 5 p.m.

► TicketsAtWork.com

Log on to www.ticketsatwork.com or call (800) 331-6483. The company code is NYP.

► Working Advantage

Log on to www.workingadvantage.com. The NYP member ID number is 99042364.

► GoldStar

Log on to www.goldstar.com.

► Corporate Offers

Log on to corporateoffers.com/corporateaccess/offers/broadway.php.

If you have any questions, please e-mail activities@nyp.org.

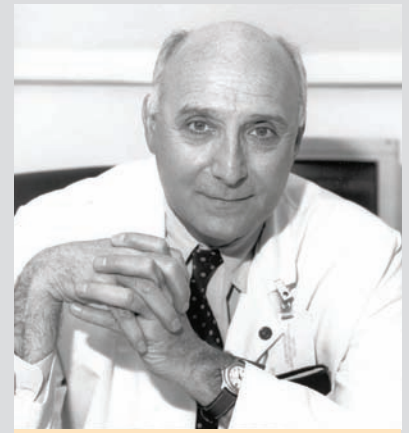
Awards and Honors

Sharat Parameswaran, M.D., a Postdoctoral Residency Fellow at NYP/Columbia, has been selected as a 2012 Robert Wood Johnson Foundation Clinical Scholar. Through the program, he will conduct innovative research and work with communities, organizations, practitioners and policymakers in order to take a leadership role in improving health and health care in the U.S. RWJF Clinical Scholars are young physicians who were selected competitively from more than 90 applicants enrolled in medical and surgical residencies across the United States. Through a partnership of more than 30 years, the U.S. Department of Veterans Affairs (VA) will support 12 of the 26 scholars through VA Medical Centers affiliated with the participating universities. Dr. Parameswaran will begin his fellowship at UCLA and a VA Medical Center in the fall of 2012.



Sharat Parameswaran, M.D.

In Memoriam



R. Peter Altman, M.D.

R. Peter Altman, M.D., a beloved member of the NewYork-Presbyterian/Columbia community for more than thirty years, died on July 27.

During his extraordinary career, Dr. Altman held several leadership positions, including Physician-in-Chief for the NewYork-Presbyterian Children's Health System and Surgeon-in-Chief at Morgan Stanley Children's Hospital. He played a major role in the development of MSCHONY, from conceptualization to completion and beyond.

At Columbia University's College of Physicians and Surgeons, Dr. Altman was the Rudolph N. Schullinger Professor Emeritus of Pediatric Surgery (in Surgery and Pediatrics).

A distinguished clinician and researcher, Dr. Altman made many important contributions to the care of infants and children. He introduced a surgical technique to correct the fatal congenital liver condition biliary atresia, helping numerous children live into adulthood. A leader in pediatric surgical education, he mentored scores of fellows who went on to have distinguished careers. Dr. Altman was known both for his wry wit and his serious commitment to helping children and their families. He is survived by his wife, Hanna; sons Robert and James; and four grandchildren.

calendar



- **September 10** — The Third Avenue Fair will take place between East 66th Street and East 86th Street from 11 a.m. to 6 p.m.
- **September 10** — The T.E.A.L. (Tell Every Amazing Lady) Walk to promote awareness of and promote a cure for ovarian cancer will take place in Brooklyn's Prospect Park. Check-in will start at 8:30 a.m., the 5K walk at 10 a.m. Registration is now open. To learn more, e-mail info@tealwalk.org.
- **September 15** — NYP/Columbia's breast cancer program Women At Risk will host a performance of "Pink: The Chronicles of BC Jenny," the story of a woman's experience with breast cancer, in the Columbia University Alumni Auditorium (650 West 168th Street) at 7 p.m. A complimentary wine and cheese reception will follow. Because of adult content and language, the play is appropriate for individuals 16 and over. Tickets: \$20 individual, \$15 student/senior/groups over 10. For tickets, contact Eric Dubinsky at (212) 305-4486 or edubinsky@womenatrisknyc.org.
- **September 18** — The Susan G. Komen Greater New York City Race for the Cure to combat breast cancer will take place in Central Park. To learn more, contact Nancy Gautier-Matos at (212) 305-5587 or at gautier@nyp.org.
- **October 2** — The Alzheimer's Memory Walk will take place at White Plains High School starting at 9 a.m. For more information, contact Mary Beth Keating at (914) 997-5779 or mkeating@nyp.org.
- **October 12** — NYP's Cabaret 2011 will take place at the Park Avenue Armory, with cocktails at 6:30 p.m. and dinner at 7:30 p.m. To learn more, contact Eliza Cohn at (646) 317-7346 or at erc2004@med.cornell.edu.
- **October 15-16** — The Avon Walk for Breast Cancer will take place on a 39-mile route around Manhattan. To learn more, contact Nancy Gautier-Matos at (212) 305-5587 or at gautier@nyp.org.
- **October 28** — NYP's Halloween party for employees' children. To learn more, contact Nancy Gautier-Matos at (212) 305-5587 or at gautier@nyp.org.



COMPLIANCE HELPLINE

To report fraud or violations of NYP's Code of Conduct, call the Compliance Helpline at (888) 308-4435. *Anonymous calls are accepted.*



promotions

Human Resources reports the following promotions as of July 31, 2011:

NYP/ACN

Maia Mays
Medical Assistant,
Medical Group Practice



Maia Mays

Diana Burgher
Certified Medical
Assistant, ACN-549 W.
180th St.

Crystal Butler
Patient Fin Advisor-Pat
Access, ACN Audubon
Practice

Francisco Feliz
Certified Medical
Assistant, Family
Medicine Program

Simon Ferreira Parker
Clinical Nurse I, Urgi
Care Center 166th

Justin Maldonado
Staff Assistant, Special-
ty Clinic Registrars

Julia Taveras
Medical Assistant,
Medical Group Practice

NYP/MSCHONY

Michelle Cortese
Clinical Nurse II, CH -
Cardiac ICU

Clare Gaskins
Psychologist-PhD,
Clinic-Psychiatry/
Pediatrics

Mary Grace Fabonan
Clinical Nurse III,
CHT 4 Medical Surgi-
cal Unit



Mary Grace Fabonan

NYP/COLUMBIA

Belinda Aguirre
Clinical Nurse III, MB-
8GN Rehab.

Elena Alonso
Sr-Social Worker,
Social Work-Ambulato-
ry Care

Asalia Alvarez
Patient Fin Advisor-Pat
Access, Emergency - A

Jihan Asante
Clinical Nurse III, MB-
7GS AM/PM Surgery

Steven Battle
Central Processing
Tech-Cert, Sterile Sup-
plies

Dwight Brown
Waxer - Stripper, Envi-
ronmental Services-CH

Kevin Brumit
Admin Mgr-Clin Svc
Line, Service Line-
Cardiac

Maciel Campos
Psychometrist, Clinic-
Special Needs

Ilma Exinor
Pharmacy Technician,
Pharmacy-Adminis-
tration

Keith Fester
Mgr-Clinical Phar-
macy, Pharmacy-
Administration

Shawanda Foster
Staff Nurse, 6 Hudson
North Oncology

Keri Galuskin
Head Occupational
Therapist, Rehab Medi-
cine Admin - PM&R

Lynne Gardner
Patient Fin Advisor-Pat
Access, Radiology-
Central Scheduling

Belize Jean
Asst-Social Work,
Social Work-Milstein

Catherine MacCartney
Asst-Head Physical
Therapist, Inpatient
Rehabilitation Thera

Don Mitchell
Coord-Clinical-Respi-
ratory, Respiratory
Care Admin

Nenita Nadera
Clinical Nurse Special-
ist, Oper Rms MB-3-4

**Thomas Owusu-
Afriye**

Waxer - Stripper, Envi-
ronmental Services-CH

Brittany Palmer
Patient Fin Advisor-Pat
Access, Patient Access
Services

Jennifer Quic
Coder 3, Health Infor-
mation Management



Jennifer Quic

Julio Rosado
Central Processing
Tech-Cert, Sterile Sup-
plies

Richard Samms
Clinical Nurse I, MB-
7GS AM/PM Surgery

Michael Saunders
Maintenance Worker
II, Building Services
Team

Calvin Soto
Patient Fin Advisor-Pat
Access, Patient Access
Services

Ketevan Telia
Coord-Billing/Schedul-
ing, Cardiac Catheter-
ization Lab

Brigida Torres
ED Comm Naviga-
tor, Patient Navigator
Program

Ruth Valenciano
Clinical Nurse III, MB-
6GN Medicine

Victor Watson
Waxer - Stripper, Envi-
ronmental Services-CH

NYP/WEILL CORNELL

Priscilla Adams
Spl-Communications-
EMS

Aprille Adoremos
Clinical Manager,
Recovery Room G-3

Amy Diamond
Spl-Talent Acquisi-
tion, HR-Employment
Services

Vitaliy Dukhnych
Accountant, General
Acctg

Yesica Ferreras
Mgr-Pt Access Svcs,
NYPH Revenue Cycle
Admin

Lauren Foster
Clinical Manager, INR
Nursing

**Carmen Gerardo-
Rubio**
Staff Assistant, Kidney
Transplant Program

Jacqueline J.R. Reams
Team Leader-Food Nut,
Food & Nutri Svc

Jordan Matlovsky
Critical Care Pmdc,
EMS

Leonelo Matos
System Leader, Engi-
neering Maint

Danielle McConney
Senior Cashier,
Cashiers

Chad Brooks
Radiological Spl-Inter-
vent, Radio/Cardiovas



Chad Brooks

Jose Morales
Zone Mechanic, Engi-
neering Maint

Tochi Okorie
Spl-Perf Improvement,
Regulatory & Quality
Info Mgmt

Alissa Rumsey
Sr-Clinical Dietitian,
Food & Nutri Svc

Gary Sims
Prgrmr Analyst II - IS,
Help Desk Svc/Client
Svc

Candace Solon
Coord-Recruitment,
HR-Employment Ser-
vices

Safiya Toyloy
Team Leader-Food Nut,
Food & Nutri Svc

Chif Umejei
Mgr-IS, CPOE

Steven J. Corwin, M.D.
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If you know of any promotions that have been omitted, please report them to Human Resources at these numbers: 746-1448 (Weill Cornell); 305-5625 (Columbia). Photos by Charles Manley.

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IN REMEMBRANCE



NYP's Emergency Medical Services were one of the very first on the scene of the September 11, 2001, attack on the World Trade Center, sending 28 responders to the site that day. Four EMS personnel from NYP lost their lives on September 11. In 2002, the Hospital erected a monument in their honor, located at the top of the NYP/Weill Cornell ambulance deck on East 70th Street, overlooking the East River. This is the same spot where mourners spontaneously left flowers and mementos in the days after the attack.

INSPIRED TO CARE

AS MEMBERS
OF OUR
COMMUNITY
YOUR DEEDS
ENRICHED US

THROUGH
YOUR SELFLESS
ACTIONS ON
SEPT. 11, 2001,
YOU INSPIRED US

IN YOUR MEMORY,
WE RENEW OUR
COMMITMENT
TO THE CARE OF
OUR PATIENTS,
OUR CITY,
OUR NATION.



The four NYP-EMS employees who lost their lives on September 11 were Keith G. Fairben, James N. Pappageorge, Kevin J. Pfeifer, and Mario L. Santoro.