



International Services

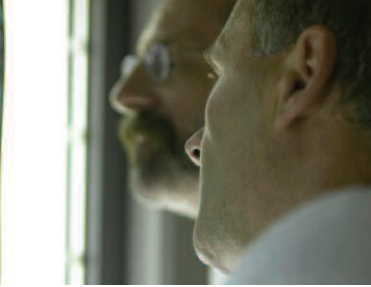
What happens here makes a
world of difference.



Every year, thousands of patients from across the globe travel to New York-Presbyterian Hospital for innovative treatments provided by some of the world's finest medical talent.

Distinguished heads of state, business leaders and luminaries in arts and entertainment are just some of the many patients who have sought out our world-renowned team of physicians and surgeons.

Our international patients and their families are assisted by a team of Coordinators who provide an unparalleled level of customized service and personal attention every step of the way.



One of America's Best Hospitals

Year after year, NewYork-Presbyterian is named one of America's best hospitals by *U.S. News & World Report*, widely considered one of the most reliable measures for excellence in medical quality and patient safety.

Equally important is our compassionate treatment of patients and their families, and our focus on advancing innovative technologies and treatment options in every specialty.

More of America's Top Doctors

Many of our physicians are nationally recognized as leaders in their specialties. In fact, according to a survey of more than 250,000 doctors published by *Castle Connolly*, NewYork-Presbyterian has more top doctors than any other hospital in the United States. They provide unequalled clinical care in every specialty and sub-specialty of medicine.

Affiliation with Two Ivy League Medical Schools

One of the world's largest clinical and research institutions, NewYork-Presbyterian is the only hospital in the United States affiliated with two Ivy League Medical Schools: Columbia University College of Physicians and Surgeons and Weill Cornell Medical College.

Our physicians are leading scientists and researchers who hold faculty appointments at one or both of these prestigious institutions. They continue to make history with groundbreaking procedures and research to treat many diverse diseases and disorders.

Innovative Treatment Options in Every Specialty

NewYork-Presbyterian is proud to stand in an elite group of hospitals throughout the United States. We are noted for advancing care and treatment options in every specialty through the use of innovative technologies. And we are recognized leaders in minimally invasive new technologies including natural orifice transluminal endoscopic surgery (NOTES™), robotic surgery and the use of advanced imaging modalities.

Reaching Around the Globe

NewYork-Presbyterian has earned a reputation as a premier academic medical center with the expertise to enhance healthcare delivery, quality and patient safety. Our healthcare management and advisory capability is recognized by medical experts and healthcare executives worldwide.

By establishing strategic relationships worldwide, we can bring our innovative and cost-effective management principles to both private sector and government medical entities, as well as to other organizations seeking to invest in the emerging global healthcare industry.

NewYork-Presbyterian International Services

Customized Service & Personal Attention 24/7

Our support begins the moment you contact us. Our goal is to provide a level of personal attention and customized service along with superior medical care. NewYork-Presbyterian Coordinators are available around-the-clock, seven days a week, to meet your every need as they facilitate your care.

At Your Service 24/7

Medical & Hospital Services

- Physician appointments
- Inpatient and surgical services coordination
- Global air ambulance
- Ground ambulance
- Scheduling and escorting patients to appointments
- Daily inpatient visitation
- Explanation of medical information, instructions and procedures
- Referral for emotional support/spiritual guidance

Currency & Financial Matters

- Estimates of charges for physician/hospital services
- Pre-admission deposits and special packages
- Currency conversions
- Banking/funds transfer

Visas

- Communication with local embassies/consulates/missions
- Visa assistance

Accommodations

- Hotel reservations/special lodging for family members and guests

Language Assistance

Translation assistance in all languages, including Arabic, Chinese, English, French, German, Greek, Hindi, Italian, Japanese, Korean, Portuguese, Russian, Spanish, and Turkish

Concierge

Assistance with arrangements for multicultural activities, shopping and visits to points of interest; entertainment and recreational facilities, museums, houses of worship, and restaurants in and around New York City

Security

Experienced and professional security detail for heads of state, dignitaries, or other individuals requiring these services

Clinical Specialties

Groundbreaking new therapies, diagnostic tests and procedures enhance patient care around the globe.



Heart

NewYork-Presbyterian has earned international recognition in the research and treatment of cardiovascular disease. Year after year, NewYork-Presbyterian is ranked among the nation's top institutions in the treatment of heart disease and in heart surgery by *U.S. News & World Report*. We perform more heart transplants than any hospital in the United States and we are widely recognized for our clinical expertise in the following areas:

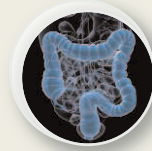
- Advanced diagnostics
- Coronary artery bypass surgery
- Implanting devices, such as defibrillators, pacemakers and artificial devices (LVAD)
- Valve repair and replacement
- Thoracic aneurysm repair
- Angioplasty stenting
- Catheter ablation for cardiac arrhythmias



Neuroscience

NewYork-Presbyterian offers the most innovative, up-to-date treatments to combat a full range of neurological disorders. Our neurologists, neurosurgeons and interventional neuroradiologists excel at treating patients with tumors of the brain and spine, as well as individuals with blockages or weaknesses in the vessels of their brains, considered precursors to stroke and aneurysms.

We've also achieved tremendous success with both surgical and non-surgical treatment of movement disorders, such as Parkinson's disease, dystonia and multiple sclerosis, and memory disorders such as Alzheimer's disease.

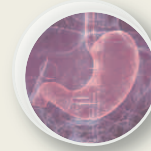


Digestive Diseases

Our gastroenterologists and surgeons treat conditions that affect the liver, pancreas, gallbladder, esophagus, stomach and intestines. These include **acute conditions** such as heartburn and upset stomach and **chronic and debilitating pain diseases** such as:

- Gastroesophageal reflux disease
- Diverticulitis
- Pancreatitis
- Colorectal and other cancers.

Additionally, we are pioneers in metabolic surgery to treat type 2 diabetes and natural orifice transluminal endoscopic surgery or NOTES™.

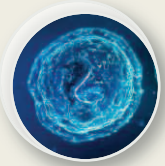


Obesity Surgery

The American College of Surgeons (ACS) has accredited NewYork-Presbyterian as a Center of Excellence for Obesity Surgery, inducting the program into its Bariatric Surgery Center Network. In recognition of the Center's high level of care and superior facilities, the ACS designated the Hospital as a top-rated 1A facility.

NewYork-Presbyterian provides patients with an unusually diverse array of weight-loss surgeries and is one of the few centers in the United States able to perform revisional procedures to correct failed surgeries.

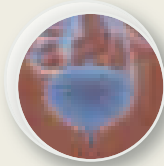
In addition, we are one of six clinical centers in the United States selected to be part of LABS (Longitudinal Assessment of Bariatric Surgery), a National Institutes of Health (NIH) consortium that develops and evaluates bariatric procedures.



Cancer

NewYork-Presbyterian is cited consistently for excellence in its care of patients with every type of cancer. Our expertise ranges from the most innovative modalities in prevention and screening to highly complex medical therapies, including use of the most advanced radiation oncology and minimally invasive surgical techniques available today for the treatment of:

- Blood cancer and bone marrow transplant
- Brain cancer
- Breast cancer
- Gastrointestinal cancer
- Gynecological cancer
- Head and neck cancer
- Lung cancer
- Pediatric cancer
- Skin cancer
- Soft tissue and bone cancer
- Urologic cancer



Urology

Our Urological Service treats both male and female patients with a variety of conditions and cancers. NewYork-Presbyterian physicians have track records of surgical innovation and were among the first in the country to perform robotic partial nephrectomies and cystectomies, and to develop new techniques for complex bladder and kidney reconstruction. They also have expertise in the surgical management of small testicular tumors, preserving function while minimizing the need for invasive surgery.

Our surgeons have helped to develop and refine many minimally invasive, nerve-sparing techniques used in robotic prostate cancer surgery, providing our patients with superior outcomes and shortened recovery time.



Transplant

NewYork-Presbyterian has the largest transplant program in the United States with the most respected clinical minds and state-of-the-art facilities for patient care. Our capabilities enable us to deliver the highest standard of coordinated and comprehensive care to save lives and enhance quality of life.

Our heart, liver, lung, kidney (renal) and pancreas transplant programs offer therapies that can extend and dramatically improve the quality of life for transplant patients. From evaluation to post-operative follow-up, patients receive a seamless integration of multidisciplinary medical and surgical services, together with state-of-the-art immunosuppressive therapy, which results in our high survival rates.



Children's Health

NewYork-Presbyterian also offers comprehensive, personalized medical and surgical care for children at the Morgan Stanley Children's Hospital located at NewYork-Presbyterian Hospital/Columbia University Medical Center and at the Komansky Center for Children's Health located at NewYork-Presbyterian Hospital/Weill Cornell Medical Center.

Our pediatricians and pediatric surgeons are leading experts in their fields and provide some of the most advanced care in the world.



Private Room, The Greenberg Pavilion



Luxury Room, The McKean Pavilion



Atrium, The McKean Pavilion



Hospitality & Healing in a Refined Setting

NewYork-Presbyterian offers several types of accommodations for patients and their family members or guests.

Inpatient Accommodations

Elegantly appointed luxury rooms and spacious suites provide privacy and feature amenities such as flat-panel TVs, DVD players and pull-out sofas for family members or overnight guests.

Comfortable private and semi-private rooms are equipped with individual televisions featuring a selection of entertainment and educational channels.

Outpatient/Family Accommodations

Apartments are available in the Helmsley Medical Tower for patients and their families who are visiting the hospital for outpatient or extended care.

Dining

In addition to the standard meal service included in your hospital stay, your International Coordinator can arrange a seasonal gourmet meal of your choice, prepared by a talented hospital chef or a private catering company according to dietary and/or religious specifications.

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